

RENEE A. MEYERS

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EDUCATION

University of Illinois, 1981-1985; Ph.D. in Speech Communication, 1987.

Dissertation: “Argument and group decision-making: An interactional test of Persuasive Arguments Theory and an alternative Structural perspective.”

University of Nebraska, 1976-1978; M.A. in Speech Communication, 1978.

University of Minnesota-Morris, 1972-1976; B.A. in Speech Communication and German, 1976 (with highest honors)

EMPLOYMENT

University of Wisconsin-Milwaukee, Milwaukee, WI; 1999-present, Professor

University of Wisconsin-Milwaukee, Milwaukee, WI; 1991-present, Associate Professor

University of Wisconsin-Milwaukee, Milwaukee, WI; 1990-1991, Assistant Professor

University of Oklahoma, Norman, OK; 1985-1990, Assistant Professor

University of Illinois, Urbana, IL; 1981-1985, Graduate Teaching Assistant

St. Cloud State University, St. Cloud, MN; 1978-1981, Instructor

University of Nebraska, Lincoln, NE; 1976-1978, Graduate Teaching Assistant

HONORS AND AWARDS

RESEARCH AND TEACHING GRANTS

Center Scholars Fellowship, UWM, \$8000, 2001-2002, "Investigating communication in student learning groups."

Cultures and Communities Grant, UWM, \$1000, 2001-2002, "Investigating students' experiences with classroom learning groups" and development of a course entitled, "Communication and Democracy in Organizations."

Preparing Future Faculty Grant, UWM, \$200, 2001-2002, with Jennifer Considine (graduate student), research study on student learning groups.

Center for International Education Grant, \$6000, 2001, with Jorge Gonzales (Business School) and Rob Ricigliano, developed a course in Global Management for BA in Global Studies degree.

Service Learning Development Grant, UWM, \$1500, 2000-2001, "Service Learning in a Group Communication Graduate Course."

Faculty and Staff Development Grant, with Claudia Barreto (Biology), UWM, \$12,000, 1998-99, "Improving Undergraduate Teaching in Introductory Level Science and Math Courses."

Faculty and Academic Staff Professional Development Grant, UWM, \$6693, 1997-98, "Pedagogical Support for Graduate Teaching Assistants."

Faculty and Academic Staff Professional Development Grant, UWM, \$11,008, 1996-97, "Developing and Implementing Interdisciplinary Teaching Circles."

Ronald E. McNair Summer Research Program Grant, UWM, \$550.00, Summer, 1995; "Sex Differences and Group Argument: A Theoretical Framework and Empirical Investigation."

Center for the Improvement of Instruction Departmental Grant, UWM, \$300.00, Spring, 1995; "Teaching Portfolios and Peer Evaluation of Teaching in the Communication Department" (with Kathryn Dindia and Barry Brummett).

Faculty and Academic Staff Professional Development Grant, UWM, \$6750.00, 1994-95; "Using Groups as a Teaching and Learning Tool in the Classroom."

Graduate School Research Grant, UWM, \$5596.00, 1993-94; "Interaction Styles in Consumer Complaints."

University of Oklahoma Faculty Research Grant, \$420.00, 1989-90; "A Citation and Content Analysis of Organizational Communication Research, 1979-89."

Junior Faculty Summer Research Fellowship, University of Oklahoma, \$5000.00, Summer 1989; "Values, Issues and Organizational Communication: Toward Building and Testing a Theoretical Framework."

Junior Faculty Summer Research Fellowship, University of Oklahoma, \$4000.00, Summer 1988; "Argument and Group Decision-Making: Determining the Structure and Effects of Argument in Group Interaction."

AWARDS

Finalist, UWM Martine D. Meyer Excellence in Teaching Award, 1996, 1998.

Outstanding Young Teacher Award, Central States Communication Association, 1989

Speech Communication Association National Distinguished Dissertation Award, 1987

Outstanding Service Award for Graduate Students, Department of Speech Communication, University of Illinois, 1985

Outstanding Graduate in Speech Communication Award, University of Minnesota-Morris, 1980

SCHOLARLY RECOGNITION

TOP FOUR PAPER. Considine, J., & Meyers, R. A. (2003, November). *Evidence use in group quiz discussions: How do students support preferred choices?* Competitively selected by the Group Communication Division, National Communication Association, Miami.

OUTSTANDING ARTICLE AWARD, (2002). National Communication Association, Group Communication Division. Meyers, R. A., Brashers, D., & Hanner, J. (2000). Majority/minority influence: Identifying argumentative patterns and predicting argument-outcomes links. Journal of Communication.

TOP THREE PAPER. Wachtel, T. A., Meyers, R. A., & Brashers, D. E. (1999, November). Exploring argumentative competence in group decision-making. Competitively selected by the Group Communication Division, National Communication Association.

TOP-RANKED PAPER. Meyers, R. A., & Brashers, D. E. (1998, November). Majority/minority influence: Identifying argumentative patterns and predicting argument-outcome links. Competitively selected by the Group Communication Division, National Communication Association.

TOP FOUR PAPER. Meyers, R. A., & Brashers, D. E. (1997, November). Argument and group decision-making: Explicating a process model and investigating the argument-outcome

link. Competitively selected by the Interpersonal and Small Group Division, Speech Communication Association.

TOP FOUR PAPER. Bradford, L., Kane, K., & Meyers, R. A. (1996, November). Investigating Latino expectations of communication competence using focus group interviews. Competitively selected by the International and Intercultural Communication Division, Speech Communication Association.

TOP FOUR PAPER. Gebhardt, L. J. & Meyers, R. A. (1994, November). Subgroup influence in decision-making groups: Examining consistency from a communication perspective. Competitively selected by the Interpersonal and Small Group Division, Speech Communication Association.

TOP THREE PAPER. Meyers, R. A. & Seibold, D. R. (1987, May). Persuasive Arguments Theory assumptions: An empirical test and alternative perspective. Competitively selected by the Interpersonal Communication Division, International Communication Association.

TOP THREE PAPER. Ragan, S., Meyers, R. A., & Nussbaum, J. F. (1986, November). - Organizational identification as a process of plausibility alignment: Disclaiming and legitimizing in the legislature. Competitively selected by the Organizational Communication Division, Speech Communication Association.

TOP THREE PAPER. Meyers, R. A., Seibold, D. R., & Willihnganz, S. C. (1983, November). Using an integrative model of health service organizations as a framework for program assessment: Evaluating a health information newsletter. Competitively selected by the Applied Communication Section, Speech Communication Association.

TOP THREE PAPER. Babrow, A. S., O'Keefe, B. J., Meyers, R. A., & Murphy, M. A. (1983, November). Person perception and children's impressions of television and real peers. Competitively selected by the Mass Communication Division, Speech Communication Association.

PUBLICATIONS

REFEREED ARTICLES

Hovick, S. R. A., & Meyers, R. A. (2003). E-mail communication in workplace romantic relationships. *Communication Studies*, 54, 468-482.

Olson, K. M., Meyers, R. A., & Wilkum, K. L. (2003). Perceptions and practices regarding M. A. capstone options and Ph.D. admission decisions: A survey of communication M. A. and Ph.D. program representatives. *Communication Studies*, 54, 188-195.

Bradford, L., Buck, J.L., & Meyers, R. A. (2001). Cultural and parental communicative influences on the career success of white and black women. Women's Studies in Communication, 24, 194-217.

Meyers, R. A., Brashers, D. E., & Hanner, J. (2000). Majority/minority influence: Identifying argumentative patterns and predicting argument-outcomes links. Journal of Communication.

Bradford, L., Meyers, R. A., & Kane, D. A. (1999). Latino expectations of communicative competence: A focus group interview study. Communication Quarterly, 47, 98-117.

Meyers, R. A., & Brashers, D. E. (1998). Argument and group decision-making: Explicating a process model and investigating the argument-outcome link. Communication Monographs, 65, 261-281.

Garrett, D. E., & Meyers, R. A. (1997). Verbal communication between complaining consumers and company service representatives. The Journal of Consumer Affairs, 30, 444-475.

Garrett, D. E., Meyers, R. A., & West, L. (1997). Sex differences and consumer complaints: Do men and women communicate differently when they complain to customer service representatives? Journal of Consumer Satisfaction/Dissatisfaction and Complaining Behavior, 10, 116-130.

Grob, L. M., Meyers, R. A., & Schuh, R. (1997). Powerful/powerless language use in group interactions: Sex differences or similarities? Communication Quarterly, 45, 282-303.

Meyers, R. A., Brashers, D. E., Winston, L., & Grob, L. (1997). Sex differences and group argument: A theoretical framework and empirical investigation. Communication Studies, 48, 19-41.

Garrett, D. E., Meyers, R. A., & West, L. (1995). Comparing the communication characteristics of high competence and low competence customer service representatives. Journal of Consumer Satisfaction/Dissatisfaction and Complaining Behavior, 9, 64-74.

Gebhardt, L. J., & Meyers, R. A. (1995). Subgroup influence in decision-making groups: Examining consistency from a communication perspective. Small Group Research, 26, 147-168.

Meyers, R. A., & Brashers, D. E. (1994). Expanding the boundaries of small group research: Exploring a feminist perspective. Communication Studies, 45, 68-85.

Meyers, R. A. (1992). Public issues, agenda-setting, and argument: A theoretical perspective. In S. Deetz (Ed.), Communication yearbook 15 (pp. 397-409). Newbury Park, CA: Sage.

Meyers, R. A., Brashers, D., Center, C., Beck, C., & Wert, S. (1992). A citation analysis of organizational communication research. The Southern Communication Journal, *57*, 241-246.

Garrett, D. E., Meyers, R. A., & Camey, J. (1991). Interactive complaint communication: A theoretical framework and research agenda. Journal of Consumer Satisfaction/Dissatisfaction, and Complaining Behavior, *4*, 62-79.

Meyers, R. A., & Seibold, D. R., & Brashers, D. (1991). Argument in initial group decision-making discussions: Refinement of a coding scheme and a descriptive quantitative analysis. Western Journal of Speech Communication, *55*, 47-68.

Wert, S., Center, C., Brashers, D., & Meyers, R. (1991). Research topics and methodological orientations in organizational communication: A decade in review. - Communication Studies, *42*, 141-154.

Meyers, R. A., & Seibold, D. R. (1990) Perspectives on group argument: A critical review of Persuasive Arguments Theory and an alternative structural view. In J. Anderson (Ed.), Communication yearbook 13 (pp. 268-302). Newbury Park, CA: Sage.

Meyers, R. A. (1989). Persuasive Arguments Theory: A test of assumptions. Human Communication Research, *15*, 357-381.

Meyers, R. A. (1989). Testing Persuasive Arguments Theory's predictor model: Alternative interactional accounts of group argument and influence. Communication Monographs, *56*, 112-132.

Garrett, D. E., Bradford, J. L., & Meyers, R. A. (1989). A strategic model for issues management communication: How to respond to accusations of unethical behavior. Journal of Business Strategies, *6*, 150-162.

Garrett, D. E., Bradford, J. L., Meyers, R. A., & Becker, J. (1989). Issues management and organizational accounts: An analysis of corporate responses to accusations of unethical business practices. Journal of Business Ethics, *8*, 507-520.

O'Keefe, B. J., Murphy, M. A., Meyers, R. A., & Babrow, A. S. (1989). The development of persuasive communication skills: The influence of developments in interpersonal constructs on the ability to generate communication-relevant beliefs and on the level of persuasive strategy. Communication Studies, *40*, 29-40.

Babrow, A. S., O'Keefe, B. J., Swanson, D. L., Meyers, R. A., & Murphy, M. A. (1988). Person perception and children's impressions of television and real peers. Communication Research, *15*, 680-698.

Meyers, R. A. & Seibold, D. R. (1985). Consumer involvement as a segmentation approach for studying utilization of health organization services. The Southern Speech Communication Journal, *50*, 327-347.

Seibold, D. R. & Meyers, R. A. (1985). Co-participant perceptions of student performance in information-gathering interviews: Implications for teaching interviewing skills. Communication Education, 34, 106-118.

Seibold, D. R., Meyers, R. A., & Willihnganz, S. C. (1984). Communicating health information to the public: Evaluation of a health newsletter. Health Education Quarterly, 10, 263-286.

Meyers, R. A., Seibold, D. R., & Willihnganz, S. C. (1984). Using an integrative model of health organizations as a framework for program assessment. Journal of Applied Communication Research, 11, 28-44.

Meyers, R. A., Newhouse, T., & Garrett, D. (1978). Political momentum: Television news treatment. Communication Monographs, 45, 382-388.

BOOK CHAPTERS

Meyers, R. A., & Brashers, D. E. (2003). Influencing others in group interactions: Individual, subgroup, group, and intergroup processes. In R. Y. Hirodawa, R. S. Cathcard, L. A. Samovar, & L. D. Henman (Eds.), Small group communication theory and practice: An anthology (8th ed., pp. 108-121). Los Angeles, CA: Roxbury Publishing Co.

Meyers, R. A., & Brashers, D. E. (2002). Rethinking traditional approaches to argument in groups. In L. R. Frey (Ed.), New directions in group communication (pp. 141-158). Newbury Park, CA: Sage.

Meyers, R. A., & Brashers, D. E. (1999). Influence processes in group interaction. In L. R. Frey (Ed.), The handbook of small group communication theory and research (pp. 288-312). Thousand Oaks, CA: Sage.

Meyers, R. A. (1997). Social influence and group argumentation. In L. R. Frey & J. K. Barge (Eds.), Managing the tensions of group life: Communication in decision-making groups (pp. 183-201). Burlington, ME: Houghton-Mifflin.

Seibold, D. R., Meyers, R. A., & Sunwolf. (1996). Communication and influence in group decision making. In R. Y. Hirokawa & M. S. Poole (Eds.), Communication and group decision-making (2nd ed) (pp. 242-268). Newbury Park, CA: Sage.

Brashers, D. E., Adkins, M., & Meyers, R. A. (1994). Argumentation in computer-mediated decision making. In L. Frey (Ed.), Communication in context: Studies of naturalistic groups (pp. 262-283). Hillsdale, NJ: Lawrence Erlbaum Associates, Inc.

Seibold, D. R., Cantrill, J. G., & Meyers, R. A. (1994). Communication and interpersonal influence. In M. L. Knapp & G. R. Miller (Eds.), Handbook of interpersonal influence (pp. 542-588). Newbury Park, CA: Sage.

Meyers, R. A. & Garrett, D. E. (1993). Contradictions, values, and organizational argument. In C. Conrad (Ed.), The ethical nexus: Values, communication, and organizational decisions (pp. 149-170). Norwood, NJ: Ablex.

Meyers, R. A., & Seibold, D. R. (1990). Persuasive arguments and group influence: Research evidence and strategic implications. In M. J. Cody & M. L. McLaughlin (Eds.), The psychology of tactical communication (pp. 136-159). Clevedon, England: Multilingual Matters, Ltd.

Seibold, D. R., & Meyers, R. A. (1986). Communication and influence in group decision-making. In R. Y. Hirokawa & M. S. Poole (Eds.), Communication and group decision-making (pp. 133-156). Beverly Hills, CA: Sage.

Seibold, D. R., Cantrill, J. G., & Meyers, R. A. (1985). Communication and interpersonal influence. In M. L. Knapp & G. R. Miller (Eds.), Handbook of interpersonal communication (pp. 551-614). Beverly Hills, CA: Sage.

REFEREED PROCEEDINGS ARTICLES

Meyers, R. A., Brashers, D. E., Bradford, L., & Wachtel, T. (1999, August). Competence and consistency in group argument: Exploring communicative characteristics and patterns. In T. Hollihan (Ed.), Argument at century's end: Proceedings of the eleventh NCA/AFA Conference on Argumentation (pp. 25-39). Annandale, VA: SCA.

Ketrow, S. M., Meyers, R. A., & Schultz, B. (1997, August). Processes and outcomes related to non-rational argument in societal groups. In J. F. Klumpp (Ed.), Argument in a time of change: Proceedings of the tenth SCA/AFA Conference on Argumentation (pp. 103-109). Annandale, VA: SCA.

Meyers, R. A., & Brashers, D. E. (1995). Multi-stage versus single-stage coding of small group argument: A preliminary comparative assessment. In S. Jackson (Ed.), Argumentation and values: Proceedings of the ninth SCA/AFA Conference on Argumentation (pp. 93-100) Annandale, VA: SCA.

Brashers, D. E., Adkins, M., Meyers, R. A., & Mittleman, D. (1995). The facilitation of argumentation in computer-mediated group decision making interactions. In F. H. van Eemeren, R. Grootendorst, J. A. Blair, & C. A. Willard (Eds.), Special fields and cases: Proceedings of the third ISSA conference on argumentation (pp. 606-621). Amsterdam: Foris Publications.

Meyers, R. A. & Garrett, D. E. (1993). The dissatisfaction-argument link: An initial qualitative analysis of consumer complaints. In R. McKerrow (Ed.), Argument and the

postmodern challenge: Proceedings of the eighth SCA/AFA conference on argumentation (pp. 226-234). Annandale, VA: SCA.

Allen, M., Burrell, N. A., Meyers, R. A., & Schmidt, J. (1992). The relationship between conflict style preference and outcome: An experimental comparison. In W. Ross, D. Tjosvold, & B. Hannum (Eds.), Proceedings of the fifth annual conference of the international association for conflict management (p. 37). Columbia, MO: International Association for Conflict Management, Department of Management, University of Missouri.

Garrett, D. E. & Meyers, R. A. (1991). Interactive complaint communication: A reconceptualization of consumer complaint behavior. In D. W. Parson (Ed.), Argument in controversy: Proceedings of the seventh SCA/AFA conference on argumentation (pp. 159-166). Annandale, VA: SCA.

Morris, A. W., Seibold, D. R., & Meyers, R. A. (1991). The influence of individual differences in message production on argumentation in decision-making groups: Theoretical developments and propositions. In F. H. van Eemeren, R. Grootendorst, J. A. Blair, & C. A. Willard (Eds.), Proceedings of the second ISSA international conference on argumentation (pp. 582-590). Cinnaminson, NJ: Foris.

Brashers, D., & Meyers, R. A. (1989). Tag-team argument and group decision-making: A preliminary investigation. In B. Gronbeck (Ed.), Spheres of argument: Proceedings of the sixth SCA/AFA conference on argumentation (pp. 542-550). Annandale, VA: SCA

Meyers, R. A. & Seibold, D. R. (1989). Assessing number of cognitive arguments as a predictor of group shifts: A test and alternative interactional explanation. In B. Gronbeck (Ed.), Spheres of argument: Proceedings of the sixth SCA/AFA conference on argumentation (pp. 576-583). Annandale, VA: SCA.

Meyers, R. A., & Seibold, D. R. (1987). Interactional and non-interactional perspectives on interpersonal argument: Implications for the study of group decision-making. In F. H. van Eemeren & R. Grootendorst (Eds.), Studies of argumentation in pragmatics and discourse analysis: Proceedings of the first ISSA international conference on argumentation (pp. 206-214). Cinnaminson, NJ: Foris.

NON-REFEREED PUBLICATIONS

Meyers, R. A. (2003). An examination of students' use of evidence in group quiz discussions. In C. M. Schroeder & A. A. Ciccone (Eds.), *Learning more about learning* (pp. 15-24). UW-Milwaukee CIPD Office.

Meyers, R. A. (1998). My freshman scholars experience. Showing Initiative: A Publication of the Edison Initiative, Spring, 3.

Meyers, R. A. (1997). [Review of Communication and social influence processes]. Quarterly Journal of Speech, 83, 122-123.

Meyers, R. A. (1996, Fall). You can walk the walk, but can you talk the talk? Transitions—A Newsletter for University of Wisconsin-Milwaukee Freshman Students, UWM, 1.

Meyers, R. A. (1995). Argument and group decision-making: An examination of sex differences. The National McNair Journal, 3, 34.

PRESENTATIONS

Considine, J., & Meyers, R. A. (2003, November). *Evidence use in group quiz discussions: How do students support preferred choices?* Top-Four paper presented to the National Communication Association Group Communication Division, Miami.

Meyers, R. A. (2001, November). Group argument and emotion. Interactive panel paper presented to the Group Communication Division, National Communication Association, Atlanta.

Meyers, R. A., & Brashers, D. E. (1999, November). Considering alternative forms of rationality in group argument. Paper presented to the Group Communication Division, National Communication Association, Chicago.

Wachtel, T. A., Meyers, R. A., & Brashers, D. E. (1999, November). Exploring argumentative competence in group decision-making. Paper presented to the Group Communication Division, National Communication Association, Chicago.

Meyers, R. A., Brashers, D. E., Bradford, L., & Wachtel, T. (1999, August). Competence and consistency in group argument: Exploring communicative characteristics and patterns. Paper presented at the eleventh NCA/AFA Conference on Argumentation, Alta, Utah.

Meyers, R. A., & Brashers, D. E. (1998, November). Influence processes in decision-making groups. Paper presented to the Group Communication Division, National Communication Association, New York.

Meyers, R. A., & Brashers, D. E. (1998, November). Majority/minority influence: Identifying argumentative patterns and predicting argument-outcomes links. Paper presented to the Group Communication Division, National Communication Association, New York.

Ketrow, S. M., Meyers, R. A., & Schultz, B. (1997, August). Processes and outcomes related to nonrational argument in societal groups. Paper presented to the tenth SCA/AFA conference on argumentation, Alta, Utah.

Meyers, R. A., & Brashers, D. E. (1997, November). Argument and group decision-making: Explicating a theoretical model and investigating the argument-outcome link. Top-Four paper presented to the Interpersonal and Small Group Division, National Communication Association, Chicago.

Bradford, L., Kane, K., & Meyers, R. A. (1996, November). Investigating Latino expectations of communication competence using focus group interviews. Paper presented to the International and Intercultural Communication Division, Speech Communication Association, San Diego.

Grob, L.M., Meyers, R. A., & Schuh, R. (1996, November). Sex differences and powerful/powerless language: An examination of group decision-making discussions. Paper presented to the Interpersonal and Small Group Division, Speech Communication Association, San Diego.

Meyers, R. A., Brashers, D. E., Winston, L., & Grob, L. (1996, May). Sex differences and group argument: A theoretical framework and empirical investigation. Paper presented to the Interpersonal and Small Group Division, International Communication Association, Chicago.

Meyers, R. A., & Brashers, D. E. (1996, April). Discussion of "Expanding the boundaries of small group communication research: Adopting a feminist perspective." Paper presented to the Central States Communication Association Convention, St. Paul.

Meyers, R. A. (1996, April). Using Fortune Magazine as a forum for applying organizational communication theories and concepts. Paper presented to the Instructional Resources Interest Group, Central States Communication Convention, St. Paul.

Meyers, R. A., & Brashers, D. E. (1995, August). Multi-stage versus single-stage coding of group argument: A preliminary comparative assessment. Paper presented at the Ninth SCA/AFA Conference on Argumentation, Alta, Utah.

Garrett, D. E., Meyers, R. A., & West, L. (1995, June). Comparing the communication characteristics of high competence and low competence customer service representatives. Paper presented at the Consumer Satisfaction/Dissatisfaction and Complaining Behavior Conference, Snowbird, Utah.

Meyers, R. A. (1995, April). Using groups as a teaching and learning tool in the classroom. Paper presented at the Central States Communication Convention, Indianapolis.

Garrett, D. E., Meyers, R. A., & West, L. (1995, February). Communication between complaining consumers and company representatives: An investigation of gender differences. Paper presented at the American Marketing Association Winter Educator's Conference, Atlanta.

Meyers, R. A., & Brashers, D. E. (1994, November). Expanding the boundaries of small group communication research: Exploring a feminist perspective. Paper presented for the preconference seminar, "Revitalizing Small Group Communication Research," at the Speech Communication Association meeting, New Orleans.

Gebhardt, L. J., & Meyers, R. A. (1994, November). Subgroup influence in decision-making groups: Examining consistency from a communication perspective. Top-four paper

presented to the Interpersonal and Small Group Division, Speech Communication Association, New Orleans.

Garrett, D. E., & Meyers, R. A. (1994, August). Communication in consumer complaint interactions: An evaluation of roles and process. Paper presented at the American Marketing Association Summer Educator's Conference, San Francisco.

Meyers, R. A. & Garrett, D. E. (1993, August). The dissatisfaction-argument link: An initial qualitative analysis of consumer complaints. Paper presented to the eighth SCA/AFA Conference on Argumentation, Alta, Utah.

Brashers, D. E., Adkins, M., Meyers, R. A., & Mittleman, D. (1994, June). The facilitation of argumentation in computer-mediated group decision-making interactions. Paper presented at the Conference of the International Society for the Study of Argumentation, Amsterdam.

Brashers, D. E., Adkins, M., & Meyers, R. A. (1993, May). Argumentation in computer-mediated decision making. Paper presented to the International Communication Association annual meeting, Miami.

Allen, M., Burrell, N. A., Meyers, R. A., & Schmidt, J. (1992, June). The relationship between conflict style preference and outcome: An experimental comparison. Paper presented to the Fifth Annual Conference of the International Association for Conflict Management, Minneapolis.

Garrett, D. E. & Meyers, R. A. (1991, August). Interactive complaint communication: A reconceptualization of consumer complaint behavior. Paper presented to the Seventh SCA/AFA Conference on Argumentation, Alta, Utah.

Garrett, D. E., Meyers, R. A., & Camey, J. (1991, June). Interactive complaint communication: A theoretical framework and research agenda. Paper presented to the Conference on Consumer Satisfaction, Dissatisfaction, and Complaining Behavior, Snowbird, Utah.

Meyers, R. A., Brashers, D., Center, C., Beck, C., & Wert-Gray, S. (1991, May). Information sources and intellectual linkages: A citation analysis of organizational communication research 1979-89. Paper presented to the Organizational Communication Division, International Communication Association, Chicago.

Wert-Gray, S., Center, C., Brashers, D., & Meyers, R. (1991, April). Research topics and methodological orientations in organizational communication: A decade in review. Paper presented to the Organizational Communication Division, Western States Communication Association, Phoenix.

Meyers, R. A. (1990, November). Development of a multi-stage coding procedure for investigating argument in group discussion: A preliminary assessment. Paper presented to the Forensics Division, Speech Communication Association Convention, Chicago.

Meyers, R. A., Seibold, D. R., & Brashers, D. (1990, June). Argument in group decision-making discussion: Refinement of a coding scheme and a descriptive quantitative analysis. Paper presented to the Interpersonal Communication Division, International Communication Association, Dublin, Ireland.

Morris, A. W., Seibold, D. R., & Meyers, R. A. (1990, June). The influence of individual differences in message production on argumentation in decision-making groups: Theoretical developments and propositions. Paper presented to the second ISSA International Conference on Argumentation, Amsterdam.

Meyers, R. A., Garrett, D. E., & Bailey, G. (1989, November). Acclaiming strategies of boycott agents: Maximizing responsibility for desirable events. Paper presented to the Organizational Communication Division, Speech Communication Association, San Francisco.

Meyers, R. A. & Seibold, D. R. (1989, August). Assessing number of cognitive arguments as a predictor of group shifts: A test and alternative interactional explanation. Paper presented at the Sixth SCA/AFA Conference on Argumentation, Alta, Utah.

Brashers, D. & Meyers, R. A. (1989, August). Tag-team argument and group decision-making: A preliminary investigation. Paper presented at the Sixth SCA/AFA Conference on Argumentation, Alta, Utah.

Meyers, R. A., & Garrett, D. E. (1988, November). Contradictions, values, and organizational issues: Toward building a theoretical framework. Paper presented to the Organizational Communication Division, Speech Communication Association, New Orleans.

Meyers, R. A., & Garrett, D. E. (1988, August). Contradictions, boycotts, and communication: Reproducing organizational structure. Paper presented to the Organizational Communication Division, Academy of Management, Anaheim.

Seibold, D. R., & Meyers, R. A. (1988, June). What has group research done for us lately? An expanded view of "group research" and prospects for the future. Paper presented to the Interpersonal Communication Division, International Communication Association, New Orleans.

Meyers, R. A., & Seibold, D. R. (1988, June). Testing Persuasive Argument Theory's predictor model: Alternative interactional accounts of group argument and influence. Paper presented to the Interpersonal Communication Division, International Communication Association, New Orleans.

Meyers, R. A., & Seibold, D. R. (1987, May). Persuasive Arguments Theory assumptions: An empirical test and alternative perspective. Top Three Paper presented to the

Interpersonal Communication Division, International Communication Association, Montreal, Canada.

Downs, T. M., & Meyers, R. A. (1987, November). The feedback-quality circle link: An exploratory investigation. Paper presented to the Organizational Communication Division, Speech Communication Association, Boston, MA.

Downs, T. M., & Meyers, R. A. (1987, February). Communication training and problem identification in participative management programs: A management perspective. Paper presented to the Organizational Communication Division, Western Speech Communication Association, Salt Lake City.

Ragan, S., Meyers, R. A., & Nussbaum, J. F. (1986, November). Organizational identification as a process of plausibility alignment: Disclaiming and legitimizing in the legislature. Top Three Paper presented to the Organizational Communication Division, Speech Communication Association, Boston.

Meyers, R. A., & Seibold, D. R. (1986, June). Interactional and non-interactional perspectives on interpersonal argument: Implications for the study of group decision-making. Paper presented at the First International Conference on Argument, Amsterdam, Holland.

Meyers, R. A. & Seibold, D. R. (1985, November). Vinokur and Burnstein's Persuasive Arguments Theory: Toward an interactional test of non-interactional assumptions. Paper presented to the Dimension Series, Speech Communication Association Convention, Denver, CO.

Willihnganz, S. C., Seibold, D. R., & Meyers, R. A. (1985, May). The agenda setting function of a health information newsletter. Paper presented to the Health Communication Division, International Communication Association Convention, Honolulu, Hawaii.

Seibold, D. R., Cantrill, J. G., & Meyers, R. A. (1985, May). Communication and interpersonal influence: A critical review of "compliance-gaining message strategies" research. Paper presented to the Interpersonal Communication Division, International Communication Association Convention, Honolulu.

Seibold, D. R. & Meyers, R. A. (1984, November). Co-participant perceptions of student performance in information-gathering interviews: Implications for teaching interviewing skills. Paper presented to the Communication Education Division, Speech Communication Association Convention, Chicago.

Meyers, R. A. & Seibold, D. R. (1984, May). Involvement as a segmentation approach for studying utilization of health organization services. Paper presented to the Health Communication Division, International Communication Association Convention, San Francisco, CA.

Meyers, R. A., Seibold, D. R., & Willihnganz, S. C. (1983, November). Using an integrative model of health service organizations as a framework for program assessment: Evaluating a health information newsletter. Top Three Paper presented to the Applied Communication Section/Journal of Applied Communication Research panel, Speech Communication Association Convention, Washington, D.C.

Seibold, D. R., Willihnganz, S. C., & Meyers, R. A. (1983, May). Communicating health information to the public: Evaluation of a health newsletter. Paper presented to the Health Communication Division, International Communication Association Convention, Dallas.

O'Keefe, B. J., Murphy, M. A., Meyers, R. A., & Babrow, A. S. (1983, May). The effects of interpersonal construct system developments on level of strategy in persuasive messages: A proposed mechanism and experimental test. Paper presented to the Instructional Development Division, International Communication Association Convention, Dallas, TX.

Babrow, A. S., O'Keefe, B. J., Meyers, R. A., & Murphy, M. A. (1983, November). - Person perception and children's impressions of television and real peers. Top Three Paper presented to the Mass Communication Division, Speech Communication Association Convention, Washington, D. C.

Meyers, R. A. (1980, November). An examination of the male sex role model in prime time television commercials. Paper presented to the Mass Communication Division, Speech Communication Association Convention, New York.

Eman, V. A., & Meyers, R. A. (1978, November). An exploratory investigation of the relationship of sexual identity and use of sexually identified language. Paper presented to the Central States Speech Association Convention, Chicago.

Garrett, D. E., Meyers, R. A., & Newhouse, T. (1977, November). An analysis of momentum as treated by the television news media in the 1976 presidential election campaign. Paper presented to the Mass Communication Division, Speech Communication Association Convention, Washington, D. C.

TEACHING EXPERIENCE

University of Wisconsin-Milwaukee, 1990-present, Associate Professor; Professor
 Small Group Communication, Undergraduate and Graduate
 Organizational Communication, Undergraduate and Graduate
 Introduction to Small Group Communication, Freshman Scholars Seminar
 Decision-Making in Groups, Honors Seminar, Undergraduate
 Proseminar: The Discipline of Communication, Graduate

University of Oklahoma, 1985-90, Assistant Professor
 Small Group Communication, Undergraduate and Graduate
 Organizational Communication, Undergraduate and Graduate
 Business and Professional Communication, Undergraduate

University of Illinois, 1981-85, Graduate Teaching Assistant

Public Speaking
Interviewing
Introduction to Speech Communication

St. Cloud State University, 1978-81, Instructor

Nonverbal Communication
Small Group Communication
Public Speaking
Forensics

University of Nebraska, 1976-78, Graduate Teaching Assistant

Oral Interpretation

GRADUATE THESES DIRECTED

Jennifer Considine (2002). "Group centered learning in post-secondary education: The relationship between argumentative evidence and achievement."

Shelly Anstay (2001). "Email communication in romantic workplace relationships."

Tara Wachtel, (1998). "Exploring argument competence in the small group context."

Kris Kane, (1996). "Latino expectations of communication competence in cultural and situational contexts."

Terry Hutter, (1995). "Adaptation to electronic mail: A descriptive case study."

Gebhardt, L. (1993). "Subgroup influence in decision-making groups: Examining consistency from a communication perspective."

Sherry Stebnitz, (1992). "Enacting organizational change through communication: A case study of a financial services department."

SERVICE ACTIVITIES

EDITORIAL BOARDS

Editorial Board, Journal of Communication, 1999-2004.

Editorial Board, Management Communication Quarterly, 1997-99.

Editorial Board, Communication Studies, 1991-1993; 1995-97; 1997-99, 2000-2002. 2003-3005

Editorial Board, Communication Monographs, 1990-1992; 1993-94; 1995-97, 2000-2002, 2003-2005

Editorial Board, Communication Quarterly, 1993-95.

Editorial Board, Argumentation and Advocacy, 1991-1993, 2003-2005

Editorial Board, Women's Studies in Communication, 1990.

INVITED MANUSCRIPT REVIEWER

Manuscript Reviewer, Organization Science, 1998, 2000, 2001.

Manuscript Reviewer, Journal of Applied Communication Research, 1997-99.

Manuscript Reviewer, Management Communication Quarterly, 1991, 1992, 1993, 1994, 1995, 1996.

Manuscript Reviewer, Western Journal of Speech Communication, 1990, 1995.

Manuscript Reviewer, Human Communication Research, 1989, 1990, 1993.

Manuscript Reviewer, Communication Monographs, 1988, 1989, 1990

Manuscript Reviewer, Journal of Business Ethics, 1989.

Manuscript Reviewer, Women's Studies in Communication, 1989, 1990.

CONVENTION PAPER EVALUATOR/RESPONDENT

Respondent, Top-Four Panel, Group Communication Division, National Communication Association conference, November, 2003, Miami.

Invited Respondent, Interpersonal and Group Communication Division Panel, Central States Communication Association, April, 1999.

Elected Paper Reader, Interpersonal and Small Group Division, Speech Communication Association, 1996.

Elected Paper Reader, Organizational Communication Division, Speech Communication Association, 1995.

Elected Paper Reader, Interpersonal Communication Division, Speech Communication Association, 1990, 1992.

Invited Paper Reader, Organizational Communication Division, Academy of Management, 1988, 1989.

NATIONAL-LEVEL SERVICE

Legislative Council, National Communication Association, 2003-2004.

Chair, Group Communication Division, National Communication Association, 2002-2003.

Vice-Chair Elect, Group Communication Division, National Communication Association, 2001-2002

Advertising Manager, Communication Studies, 1998-2001.

Central States Communication Association Business Manager, 1998.

Member, NCA Language and Social Interaction Dissertation Award Committee, 1998-99.

Member, SCA Nominating Committee, Rhetorical and Communication Theory Division, 1998.

Member, SCA Nominating Committee, Interpersonal and Small Group Division, 1993.

Chair, SCA/AFA Argumentation Conference Planning Committee, Interpersonal and Small Group Division, 1993.

Vice-Chair, SCA/AFA Argumentation Conference Planning Committee, Interpersonal and Small Group Division, 1991.

Chair, SCA National Distinguished Dissertation Awards Committee, 1990.

Member, SCA National Distinguished Dissertation Awards Committee, 1989

UNIVERSITY-LEVEL SERVICE

Wisconsin System/Milwaukee SoTL Leadership Site Steering Committee, 2002-2003

Faculty mentor, Undergraduate Research Opportunity Program, 2000-2001.

UWM Faculty Representative, UW-System Undergraduate Teaching Improvement Council, 2000-2003.

Letters and Science Academic Planning Committee, 1999-2001, Chair, 2001.

Presenter, UWM TA Orientation, 1999, 2000, 2001.

Presenter, UWM Freshman Orientation, 1998.

Member, Freshmen Scholars Advisory Committee, 1997-99

Presenter, UWM Freshman Scholars Orientations, 1996, 1997, 1998, 1999, 2000, 2001

Freshman Scholars Orientation Planning Committee, 1996, 1997, 1998

Member, Writing Intensive Courses Advisory Committee, 1997-98.

Presenter, UWM/Marquette Preparing Future Faculty Conference, February, 1998.

Presenter, UWM Preparing Future Faculty Workshops, February, 1998.

Presenter, UWM CIPD Spring Conference, 1994, 1995, 1997, 1998.

Affirmative Action Committee, UWM, 1996-98.

Division of Social Sciences Executive Committee, UWM, 1995-98.

UWM Awards and Recognition Committee, UWM, 1995-98.

Faculty Mentor, UWM Faculty Mentoring Program, 1995-97.

Mentor, Ronald E. McNair Summer Research Program, UWM, 1995.

Committee on Coordinated Liberal Arts Planning, L & S, UWM, 1993-94.

Committee on Program Assessment, 1993-94, L & S, UWM.

Lecturer, UW System Faculty Summer Institute, Madison, 1995.

Lecturer, UWM TA Orientation, Summers 1994, 1995.

DEPARTMENTAL-LEVEL SERVICE

Chair, Department of Communication, 2000-2003.

Member, Graduate Certificate Committee, 1997-98.

Director of Graduate Studies, 1993-98.

Director, Introduction to Organizational Communication course (245-110), 1996-98.

Director, Introduction to Small Group Communication course (245-123), 1993-98.

Chair and Member, Committee on Marketing the Communication Major, 1993-94.

Strategic Planning Committee, 1992-93.

Research and Colloquium Committee, 1990-93.

Ph.D. Proposal Committee Chair and Member, 1991-92.

Teaching Evaluation Committee Chair, 1991-92.

Equipment Advisory Committee, 1991-93.

TRAINING AND DEVELOPMENT ACTIVITIES

Briggs and Stratton Development Program

- Effective Meeting Facilitation

UWM/MCW Faculty Development Leadership Program

- Effective Decision Making
- Effective Negotiations
- Effective Meeting Facilitation

Developing ABB Leaders

- ◆ Facilitating Effective Meetings
- ◆ Effective Decision-Making

UWM, University Outreach

- ◆ Meetings That Work (workshop)
- ◆ Organizational Communication (class)

Journal-Sentinel, Incorporated

- Teamwork and Team Evaluation(Process Consultant)
- Decision-Making and Problem-Solving (Workshop)
- Meeting Facilitation (Workshop)

University of Wisconsin-Milwaukee, Custodial Staff and Police Department

- Building a Positive Communication Climate (Workshop)
- Assessment and Evaluation of Climate (Process Consultant)

NESA (Near East South Asia) Council of Overseas Schools

- Decision-Making (Workshop)
- Conflict Management (Workshop)
- Using Groups in the Classroom (Workshop)

